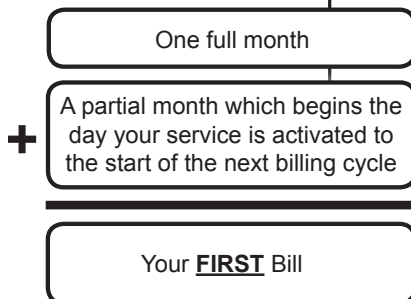


Welcome to Wightman

Understanding Your Billing Options

Understand that your first bill is different.

When you look at your first bill, you'll notice that it's more than Wightman's standard monthly price. Your first bill contains charges for one full month and one partial month starting on the day your service was activated. If you have any questions about your bill, please email us at billing@wightman.ca or call 1.888.477.2177.



Page 3

WIGHTMAN TELECOM Wightman Telecom
100 Elora St. N., Box 70
Clifford, ON N0G 1M0

JOHN AND JANE DOE
ACCOUNT NO: 11111111
TELEPHONE NO: (111)222-9999
BILL DATE: 04/10/2010
PAGE 3 OF 4

MONTHLY USAGE FOR TELEPHONE NO: (111)222-9999

Description	Date	Quantity	Amount
LOCAL PHONE SERVICE			
LOCAL PHONE SERVICE	03/10-04/09	1@	29.95
CALL ANSWER SERVICE		1@	4.95
TOLL FREE NUMBER			
LOCAL PHONE SERVICE	03/01-03-09		7.49
CALL ANSWER SERVICE			1.49
TOLL FREE NUMBER			
HST			5.70
Local Phone Service SUBTOTAL			49.58
INTERNET SERVICE			
HIGH SPEED INTERNET SERVICE	03/10-04-09	1@	30.00
HIGH SPEED INTERNET SERVICE	03/02-03-09		8.90
HST			4.94
Internet Service SUBTOTAL			42.94
EQUIPMENT RENTAL			
MODEM RENTAL	03/10-04-09	1@	4.95
MODEM RENTAL	03/02-03-09		1.32
AMINO SET TOP BOX	03/10-04-09	2@	9.90
AMINO SET TOP BOX	03/02-03-09		2.94
HST			2.45
Equipment Rental SUBTOTAL			18.27
DIGITAL TV SERVICE			
ESSENTIAL PACKAGE	03/10-04-09	1@	24.95
ESSENTIAL PACKAGE	03/02-03-09		6.65
PACKAGE A	03/10-04-09	1@	25.00
PACKAGE A	03/02-03-09		6.87
HST			8.23
Digital TV SUBTOTAL			71.50

This illustration shows Page 3 of a sample bill. The highlighted areas show where a full month (for example, Feb 1 - March 9), and then a partial month have been billed to the account.

Now What?

Now that you have your first bill, you may choose one or both of the following options:

Convert to Paperless E-Billing

Receive email notification that your bill is ready. Go to our website and view all charges for the month, and a history of previous bills. Convert to E-Billing by calling 1.888.477.2177 or going to Wightman.ca and clicking on E-Billing — it's fast and easy. Convert to paperless billing and you can view your bill online, and help the environment at the same time!

Enroll in our Pre-Authorized Payment Plan

Enroll in the pre-authorized payment plan via your bank account or credit card to avoid late payment charges or administration fees. Call 1.888.477.2177 today!

Visit Wightman.ca Often

Visit Wightman.ca to get the most up to date information on products and services.

